



Didgeridoo Festivals Return & Refund Policy

Thanks for shopping with Didgeridoo Festivals.
If you are not entirely satisfied with your purchase, we're here to help.

Didgeridoo Shop Returns

You have 20 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Didgeridoo Shop Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Didgeridoo Shop Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Didgeridoo Workshops Delivery

Once you have booked and paid for one of our workshops we send out a confirmation email and an

email with information regarding the workshop.

Didgeridoo Workshops Cancellation

We require 24 hour cancellation notice prior to your scheduled arrival; otherwise we will charge you a 25% cancellation fee. Cancellations done before 24 hours will be fully refunded.

Didgeridoo Workshop Refunds

No refunds are done in regarding to the workshops.

Contact Us

If you have any questions on how to return your item to us, please contact us at:

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